

#### **EURAM Presidential Activities**

December 2-3, 2020: How Are and Could We Better Address Corporate Needs

# SUMMARY OF SURVEY RESPONSES Xavier Castañer, VP External Relations December 1, 2020

#### **Presidential Activities I**



Asociación Científica de Economía y Dirección de la Empresa, Luis Angel Guerras\* and Carmen Cabello

British Academy of Management, Katy Mason

European Business History Association, Adoración Alvaro Moys

European Council for Small Business and Entrepreneurship, Eddy Laveren

European Institute for Advanced Studies in Management, Gerardine Doyle

International Association for Management Development in Dynamic Societies, Danica Purg

Irish Academy of Management, Felicity Kelliher

Nordiska Företagsekonomiska Föreningen, Runólfur Smari

Slovenian Academy of Management, Matej Černe

Società Italiana di Management, Lara Penco

Verband der Hochschullehrer fur Betriebswirtschaft e.V, Jutta Geldermann and Tina Osteneck

#### **Presidential Activities II**



Academia de Ciencias Administrativas, **Mónica Lorena Sánchez Limón** 

Academy of International Business, Jeremy Clegg

Administrative Sciences Association of Canada, Patricia MacLaren

Africa Academy of Management, David B. Zoogah

Asia Academy of Management, Jane Lu

Associação Nacional de Pós-Graduação e Pesquisa em Administração, Antônio Carlos Gastaud Maçada

Behavioral Science and Policy Association, Sim Sitkin \*

International Corporate Governance Society, Bill Judge\* and Alessandro Zattoni

International Federation of East Asian Management Associations, Yang Zhang

International Federation of Scholarly Associations of Management, Yang Zhang

Japanese Academy of Business Administration, Norio Kambayashi

\* Also participated in the survey but can not attend

### Responses to 2020 Survey



### THANK YOU!

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# Q1: Most Important *Managerial Challenges* for Corporations



- 1. Dealing with the effects of covid19 & beyond (+ structurally):
  - Reconfiguring supply chains (resilience)
  - Retaining/motivating and organizing for a more effective, partly new and remote
    workforce (mobile?, committed?, tech savy?, expect change? Sennett 2000) diversity
    & inclusion (rural world included)
  - Innovation: taking advantages of disruption & new technological opportunities (Al/big data, digitalization) reorganization, change, transformation, redesign
  - Dealing with socioeconomic disparities and cultural differences (human dimension, geo risk)
- 2. Data analytics literacy & cybersecurity
- 3. Rapid strategy implementation/change management
- 4. Sustainability of the environment (climate change) & human species now, not just in the future

5. Legitimacy crisis (lack of trust) in corporations & other societal institutions

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#### Q2: Key Competences for Future Business Leaders



#### 1. Personality + Competences (soft skills) + Knowledge (know what):

- Emotional intelligence empathy (open to dialogue) 'global' mindset (cultural context sensitivity); Ethical orientation
- Forward looking (long term); Open to fast changing tech/innovation (curiosity) and adaptability; Resilience; Valuing knowledge
- Basic administrative knowledge (acumen) + data analysis literacy + multidisciplinarity

#### 2. Behavior:

- ('Distributed') leadership: vision + lead through dialogue & consultation (participation, inclusion) rather than through command, empowerment
- Forward looking (scenarios), integrative, critical & analytical thinking data analysis/social science research skills
- Networking
- Learning & changing: continuously develop understanding of fast changing tech/innovation (scanning) and Fast strategy definition and implementation (agile)

Ethical

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### **Q3: Solutions for Challenges**



#### 1. Government:

- Invest more in education & research ex: Covid related; matching grants
- Set up exchange platforms (advisory groups, teams) between academics & experts in different government departments (*interdisciplinarity*)

#### 2. Universities:

Public universities need to get more funding and reduce unnecessary bureaucracy

#### 3. Management schools:

- Be ahead of demands from private & *public* organizations (legitimacy & public funding)
- Facilitate knowledge sharing workshops among corporations (including SMEs) and managers' peer networks (masterclasses, shared platforms, CEO fora) – in competition/cooperation with industry associations and territorial bodies?
- New academic groups/teams/initiatives to deal with specific corporate challenges
- 4. Faculty: see also management schools above
- 5. Associations: manifestos; certifications & accreditations for programs & individual practitioners; journals' special issues

# Q4: Individual Faculty, School and Association Practices to Address Challenges



- 1. Individual faculty:
  - Joint problem-oriented research: contracts between researchers & corporations to research about and solve specific problems
  - Dissemination of managerially relevant knowledge: publications (including textbooks) showing how successful companies manage relevant corporate challenges
  - Using alumni network for guests speakers, student internships & research projects \*
- 2. Schools/universities\*:
  - Encourage cooperation between researchers & corporations to research about and solve specific problems
  - Undergraduate & graduate interdisciplinary programs with sustainability learning goals
  - Post graduate programs (executive/continuous education) showcasing the research finding which address corporate challenges
- **3. Scholarly associations:** try to encourage cooperation among (1) researchers in different universities working on same topic (research teams, scale economies), (2) different universities (cultural area) and (3) with the public sector

# Q5: Ways to Facilitate *True* Dialogue between Academics & Corporate Actors at Individual & School Levels



- 1. Conferences/fora around corporate challenges where corporate actors express the challenges they face and academics try to address them (based on extant research), they could nourish...
  - **2. Joint research** —where managers participate in the formulation of the research questions, company sponsored but with academic freedom (data access/confidentiality)
- 3. DBAs for manager practitioners better articulation of cooperation between practice(relevance)-oriented academics and more publication-oriented academics
- 4. Publications which effectively disseminate academic knowledge relevant for practice (like AMP or EURAM's Sparks initiative)
- 5. Technological parks, incubators and accelerators in university campuses –
  with the participation of academics (data gathering for understanding of
  entrepreneurial decisions & processes